

Recent Experience:

Compass

Senior Product Designer / December 2021 to Present / Chicago, IL

- Lead product designer on web and mobile experiences that allow real estate agents to track and manage their business. My primary project has been a brand new product offering that had to be built from the ground-up with a relatively tight turnaround time.
- Responsibilities include end-to-end product design (information architecture, user flows, interaction design, visual design, prototyping), service design, planning and overseeing user research, working directly with product managers and developers, and working within an existing design system framework and also expanding that framework where necessary.

SAP SuccessFactors

Product Designer & User Researcher / August 2014 to December 2021 / Chicago, IL

- Lead User Experience Designer on several innovative projects as well as a number of more grounded, functional tools in our industry-leading HR suite. Trained in Design Thinking workshop facilitation/co-facilitation. Two of my designs have been patented by SAP.
- User Researcher, leading and assisting on 2-4 different studies every month. Types of studies include usability testing, concept validation, assumption validation, exploratory research, benchmarking, user interviews, workshops, and more.
- Co-designed the curriculum of a new “Innovation Workshop” aimed to help product teams design for the future. Workshop successfully piloted for the first time in July 2021 with aims to innovate the Compensation experience.

General Assembly

User Experience Design Immersive (UXDI) Student / March 2014 to May 2014 / San Francisco, CA

- Refined my skills by learning and practicing user experience design 8 hours a day, 5 days a week, for 10 straight weeks.
- UXDI program covered user research, wireframing, prototyping, interaction design, visual design, information architecture, usability testing, and more.

University of Minnesota

Psychology B.A. / 2009 to 2014 / Minneapolis, MN

- Conducted research in personality, individual differences, cognitive ability, creativity, and motivation.
- Assisted in the construction of a massive meta-analysis (2500+ studies) examining the link between personality & cognitive ability.
- Wrote thesis paper on effective goal setting, which was nominated for the Sharon Borine Award out of a total of 430 candidates.

Skillset:

(*indicates strongest skills)

Design

Prototyping at any fidelity *
 Information architecture *
 Interaction design *
 Sketching & storyboarding *
 Wireframing *
 Design communication *
 Visual design

Research

Research planning & conduction *
 Usability testing and interviewing *
 Workshop facilitation *
 Concept/assumption validation *
 Persona creation
 Heuristic evaluation
 Data analysis

Tools & Apps

Figma*
 Axure RP *
 Adobe Creative Suite *
 InVision *
 Miro *
 HTML/CSS
 .. and plenty more over the years!